Member Login Troubleshooting for GRAM’s Website

FAQ
Wait, I have to sign in to register for events/programs now?
Yes, due to overwhelming public demand for our events and programs, we are now requiring members to sign in to register.

How do I do that?
Start by clicking on the “Register” link at the top of the page associated with the event/program you are interested in.

Fill out the form, using your email for the user name, and create your password. Hit “Create Login” and you will be set. Please note, your login email address needs to match the email associated with your GRAM Membership.
Oh no! I don’t remember which email I used when I became a GRAM Member!?

Don’t worry. Just give GRAM’s Visitor Services a call at 616.831.1000 or send them an email at info@artmuseumgr.org and they can help you out.

I’ve already created a login and password, how do I sign in?

Just click the “Sign In” link at the top of the page of the event/program you want to register for and enter your login and password.

I’m a Member and I am successfully signed in, but it still looks like I am being charged for an event/program that is supposed to be free for members?

The GRAM Member discount is not applied to any transaction until the last screen. Add the items to your cart and proceed to the checkout screen. At that point you should see the member discount applied. When you hit “checkout” you will be taken to a final confirmation screen listing what you have registered for and you will receive a confirmation email.

If you are having any issues during your checkout, please give visitor services a call at 616.831.1000 or email info@artmuseumgr.org

Member Login Registration Walkthrough

- Go to www.artmuseumgr.org

- Under the Events tab, select “Member Events” and click on the Member Event you want to sign-up for and then click RSVP box.
- Click on the “Register” link at the top right of the page.

- Fill out your Registration Information and Create your Login and Password. PLEASE NOTE, your login is the email address associated with your GRAM Membership. If you do not remember the email you used to become a GRAM Member, please call Visitor Services or email info@artmuseumgr.org for assistance.

- Click the “Create Login” button at the bottom of the page and you will be signed in and able to register for the event/program you selected!
RSVP for a Member Event/Program

- Go to www.artmuseumgr.org
- Under the Events tab, select “Member Events” and click on the Member Event you want to sign-up for and then click RSVP box.

Members and the public are invited to join GRAM for the opening of

[Image GRAM_4.1]
- Click on the “Sign In” link at the top right of the page.

[Image GRAM_1.2]
- You will be prompted to fill in the sign in box using your login and password. Don’t forget, your login is the email address associated with your GRAM Membership.
- Select the quantity and types of tickets that you want and add them to your cart by clicking “Add To Cart”.

Really Great GRAM Member Event

8:00 PM – 9:00 PM

Sponsored by the public. (Exceptions: Members Free) (Please indicate 1) Adult (2) Membership Level (3) Select Program (4) Donation Amount (5) Additional Notes to be seen through this text. (6) Please enter your email in the space below: 7) Please enter your phone number in the space below: 8) Please enter your address in the space below:

Member (please indicate membership level at checkout) $15.00
Non-Member Adult $15.00
Non-Member Youth (12-17) $6.00
Child (3 and under) Free

Register
- Fill in any all information about additional guests and click “Add To Cart”.

- At this point, your Member Discount should have applied to any/all relevant items in your cart. And you can click “Check Out”.

- Your order is complete and you have made it to the confirmation page! You will also receive an email at the address associated with your account.